Student Loan Code of Conduct
All officers, employees and agents of The University of Akron’s Financial Aid office comply with the
regulations governed by the Higher Education Opportunity Act (HEOA). We encourage you to review our
Federal Student Loan Code of Conduct to learn more.
Federal Student Loan
Code of Conduct
The Higher Education Opportunity Act (HEOA) of 2008 requires that an institution participating in a
Federal Title IV loan program must develop, publish, administer, and enforce a code of conduct. The
code of conduct applies to the officers, employees, and agents of the institution and consists of:
 A ban on revenue-sharing arrangements with any lender: The HEOA defines "revenue-sharing
arrangement" as any arrangement between an institution and a lender under which the lender makes
loans to students attending the institution (or to the families of those students), the institution
recommends the lender or the loan products of the lender and, in exchange, the lender pays a fee or
provides other material benefits, including revenue or profit-sharing, to the institution or to its officers,
employees, or agents;
A ban on employees of the financial aid office receiving gifts from a lender, guaranty agency or loan
servicer: No officer or employee of an institution's financial aid office (or an employee or agent who
otherwise has responsibilities with respect to educational loans) may solicit or accept any gift from a
lender, guarantor, or servicer of education loans. A "gift" is defined as any gratuity, favor, discount,
entertainment, hospitality, loan, or other item having monetary value of mooshari-5(f3(o)-s(o)27 T TJ
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